

## Security Camera Policy

### I. Introduction

- A. The Library Board of Trustees is committed to providing an atmosphere in which people of all ages may utilize Library facilities and resources for intended purposes to the maximum extent possible. Under the provisions of Chapter 43 of the Wisconsin State Statutes, specifically Section 43.52 (2), the New Glarus Public Library Board of Trustees may enact regulations, create policies, or take actions that serve to insure the safety of all library staff and patrons, protect the collection and maintain order in the library.
- B. Security cameras are used where needed to provide peace of mind to library users and staff by discouraging violations of the Library's Patron Responsibilities and Conduct Policy, to assist library staff in preventing the occurrence of any violations, and when necessary, to provide law enforcement assistance in prosecuting criminal activity.
- C. Library security cameras record video images only. The recording of audio is restricted under the Electronic Communications Privacy Act and will not be used.

### II. Use of Security Cameras

- A. Video recording cameras will be used in public spaces of the library to discourage criminal activity and violations of the Library's Patron Responsibilities and Conduct Policy.
- B. Cameras may be installed in outdoor and indoor places where individuals lack a reasonable expectation of privacy. Examples include public common areas of the library such as parking lots, entrances, seating areas, service desks, book stacks, areas prone to theft or misconduct and areas where money is stored or handled.
- C. Cameras may be installed in areas that could assist Law Enforcement in documenting traffic accidents or other incidents unrelated to the Library that take place on the public streets and surrounding properties within camera view. Examples include cameras on the exterior of a library building that not only document activity on Library property but also the sidewalk, public streets, and surrounding properties.
- D. Cameras will not be installed in areas of the Library where individuals have a reasonable expectation of privacy, such as restrooms or private offices.
- E. Signs will be posted at all entrances informing the public and staff that security cameras are in use.
- F. Because cameras are not continuously monitored, the public and staff should take appropriate precautions for their safety and for the security of their personal property. Neither the New Glarus Public Library nor the Village of New Glarus is responsible for loss of property or personal injury.
- G. Recorded data is confidential and secured in controlled areas. Video recordings are typically stored for no longer than nine days provided no criminal activity or policy violation has occurred. As new images are recorded, the oldest images will be automatically deleted.
- H. Video footage that is saved for law enforcement purposes will also be saved by the Library until the matter is resolved. Any footage given to the custody of the police department will no longer be under Library control.

- I. Regarding the placement and use of the digital recording cameras, staff and patron safety is the first priority; protection of library property is of secondary importance.
- J. Cameras are not installed for, nor will they be used for the purpose of routine staff performance evaluations.

### **III. Use of Security Camera Footage**

- A. The library has video surveillance cameras inside the building that reside on the library's network which may only be accessed by those so authorized by the director for bona fide technical, library, or legal reasons as determined by the State Statutes.
- B. Video surveillance data are considered to be protected public library records. State Statutes carefully define law enforcement officials' authority to view surveillance data, and the New Glarus Public Library will cooperate with law enforcement officials as permitted by Wisconsin Statutes Chapter 43.30 (5):
  - i. "Upon the request of a law enforcement officer who is investigating criminal conduct alleged to have occurred at a library supported in whole or in part by public funds, the library shall disclose to the law enforcement officer all records pertinent to the alleged criminal conduct that were produced by a surveillance device under the control of the library."
  - ii. "If a library requests the assistance of a law enforcement officer, and the director of the library determines that records produced by a surveillance device under the control of the library may assist the law enforcement officer to render the requested assistance, the library may disclose the records to the law enforcement officer."

### **IV. Unauthorized Access and/or Disclosure**

- A. Confidentiality and privacy issues prohibit the general public from viewing security camera footage that contains personally identifying information about library users. If the Library receives a request from the general public to inspect security camera footage, the requester(s) will be advised to file a police complaint.
- B. A breach of this policy may result in disciplinary action up to and including dismissal. Any library employee who becomes aware of any unauthorized disclosure of a video recording and/or a potential privacy breach has a responsibility to immediately inform the Library Director of the breach.

### **V. Disclaimer of Responsibility**

- A. A copy of this policy may be shared with any patron or staff member upon request. The policy is also posted on the New Glarus Public Library's official website. Questions from the public may be directed to the Library Director.
- B. The Library disclaims any liability for use of the video data in accordance with the terms of this policy, given that the library is a public facility and the security cameras shall be limited to those areas where patrons and/or staff have no reasonable expectation of privacy.

References:

**Wisconsin Statutes Chapter 43.30** – can be found here:  
<http://docs.legis.wisconsin.gov/statutes/statutes/43/30>

**Wisconsin Statutes Section 43.52**

<https://docs.legis.wisconsin.gov/statutes/statutes/43/52/2>

**DPI's Public Library Administration FAQ**

<https://dpi.wi.gov/pld/boards-directors/administration/faq-pt4#surveillance>

*Adopted and approved by the Library Board*

*October 7, 2020*